



## Vista problems with 7.47 and 3.47

- You will require admin privilege to install and write access to your temp folder and to all your folders to use the program.
- Update the USB Super Pro sentinel driver to 7.5.0 (<http://www.safenet-inc.com/support/tech/sentinel.asp>). You may need to uninstall the old driver if it is loaded (*Control Panel\Add / Remove Programs*).
- Make sure 7.47 or 3.47 is installed from the full installation of 7.47 or 3.47.
- If you receive the following message:  
***Error on opening IRRICAD: 'The VCADD DLL could not load because of a memory conflict. Error code 487-676c0000. Please report this error to Tritools' ?***  
IRRICAD on initial installation comes up with the above error.

- In Windows Explorer (Right click on the START button | Explore) and navigate to where the demo version has been installed (this is typically "C:\Program Files\AEI Software\IRRICAD").
- In this folder, find a configuration settings file called 'VCADD.ini'. Please note that the file extensions on your PC may be turned off, and the file name could appear as VCADD.
- Open this in a text editor (right click on the file and 'open with' and choose Notepad)
- In this file find the section called VCDefaults (note that the sections are denoted by [] around the section title, e.g. [VCDefaults]). If there is not a [VCDefaults] section, please make one by typing in [VCDefaults] at the end of one section (go to the end of a section line and press enter to enter a new line and type it in).
- Under this section add:

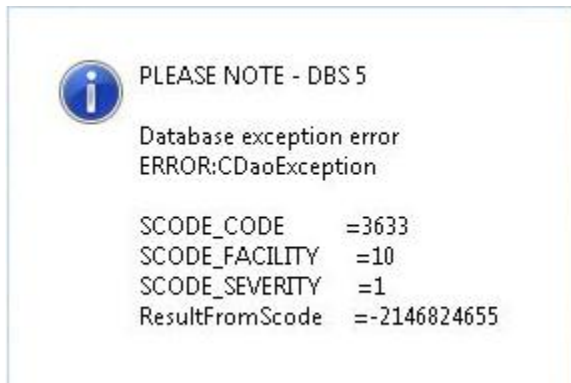
NTBase=676c

NTSize=64

These need to be on separate lines with no spaces in between them.

- Save the file and then launch IRRICAD. IRRICAD should now load up.

If you receive the following message:



Then you have an unregistered or uninstalled Dao350.dll. The common cause of this is that you have installed an older version and used a patch to get to .47. You need to install a full version of 7.47 or 3.47.

